Wilson Bank & Trust Improves Payroll Efficiency with TimeTrack™

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Jennifer Leech
Benefits Coordinator
Wilson Bank & Trust

Institution:
Wilson Bank & Trust

Location:
Lebanon, Tennessee

Website:
wilsonbank.com

Assets:
$2.3 Billion

Branches:
27

jack henry Banking®
A DIVISION OF JACK HENRY & ASSOCIATES INC®

TimeTrack™ is Jack Henry Banking's payroll automation solution that supports traditional payroll and human resources accounting functions. Designed to integrate seamlessly with the SilverLake System and CIF 20/20 core processing systems, TimeTrack efficiently handles all functions associated with time and attendance, payroll, and human resources. This solution encompasses three functionally distinct modules to help you manage each facet of employee information.

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Jennifer Leech

JHB: What are some of your favorite applications from the TimeTrack Product?

Jennifer: The Open Enrollment module was an excellent addition to the product helping make the process go from a massive amount of paper to an online function. While we are just now beginning to work with the Dashboard feature, this too will help streamline a major part of our weekly processes.

JHB: From an organizational standpoint, have you gained efficiencies and/or savings from utilizing TimeTrack? If so, what are they?

Jennifer: Anytime a company does not have to pay to outsource payroll, you have a savings. I have worked with several payroll systems in my career, both in-house and outsourced, and by far, TimeTrack is top-notch in so many ways. The reporting capabilities are wonderful and if there is something we need, the TimeTrack team works with us to figure out how to get us what we want. I frequently download data from TimeTrack into Excel to calculate various things for our CFO.

JHB: Do you export images to Jack Henry's document imaging solution (Synergy) for long term archive and how has that affected your efficiency?

Jennifer: All payroll processing, quarterly, and year-end reports are transferred to Synergy for storage. Synergy is very easy to use and finding reports is simple and very efficient. I refer back to reports frequently for various projects and having them stored on Synergy is much simpler than having to go find them in a file cabinet.

JHB: What is it like working with the TimeTrack support staff?

Jennifer: I cannot say enough good things about the entire support staff. I have gotten to know them over the 11 years I have been with WBT and I know if something is not working properly or if we need something out of the norm, they will help and in a timely manner. They listen to the needs of the customer and provide valuable advice and assistance. The TimeTrack team has my back when it comes to payroll and that is so important.

JHB: How has TimeTrack affected your processes for quarterly and year end reporting?

Jennifer: Very smooth and efficient. I am currently training another employee for quarterly processing and because the reports are so clear-cut, it is easier to explain each report to someone. Having all the reports processed in-house makes it easier to work with; we work on our timeframe, not someone else's.

JHB: Do you feel you have good support during quarterly and year end reporting?

Jennifer: Absolutely. Even when new reporting requirements come up, the TimeTrack team provides information and assistance with implementation of any new report or feature. I don't worry because I know they are working on it.

JHB: Is there anything else that you would like to add regarding any aspect of the solution, TimeTrack Payroll?

Jennifer: The TimeTrack team is superior when it comes to customer service. When I started working for Wilson Bank & Trust 11 years ago, the HR Director told me what a great payroll system we have – she was so right.