

Centurion Business Continuity Planning™

Enterprise-Wide Business Continuity Consulting

Someday, somewhere, something will likely threaten the continuity of your business. You may be thousands of miles from the nearest fault line or hundreds of feet above the ocean's shore, but remember – business interruptions don't always present themselves as natural disasters. Planning for any unexpected event is necessary for banks to remain competitive, compliant, and resilient during a crisis.

Don't Just React to Crisis ... Meet it With a Plan

BUSINESS VALUE

- Save Money
- Improve Operations
- Reduce Risk

COMPATIBILITY

- SilverLake System®
- CIF 20/20®
- Core Director®
- *Centurion has assisted more than 200 banks with developing comprehensive department-level business continuity plans.*
- *Download the comprehensive white paper [Calming the Storm of Unpredictability: Taking Charge of Business Continuity and Disaster Recovery Planning](#) at www.jackhenrybanking.com/centurionwhitepaper.*

IT WORKS LIKE THIS ...

Jack Henry Banking's Centurion Business Continuity Planning is a proactive solution that enables banks to protect themselves and their customers from unexpected business interruptions. Centurion prepares banks to handle business interruptions with fully customized continuity plans that document mission-critical business functions. These plans establish the production-proven procedures and testing required to restore each function's operation. These comprehensive plans facilitate the restoration of banks' core and complementary solutions and leverage a proven best-practices methodology to help ensure compliance with related regulatory requirements.

Each Centurion plan is generated by professional consultants who leverage the industry, business continuity, and systems expertise necessary to support disaster preparedness, expedite the resumption of bank operations, and minimize customer inconvenience.

IDENTIFY YOUR STRESS POINTS ...

Centurion has assisted more than 200 banks with developing comprehensive department-level business continuity plans. Its planning strategy consists of two primary services.

Deluxe Business Continuity Plan – This service provides a customized enterprise-wide business continuity plan that includes in-depth training and ongoing testing. On-site visits address business impact analysis, risk assessment, and management protocol, hosting practice drills for the bank's disaster recovery team.

Jack Henry Banking's Centurion Business Continuity Planning utilizes a function-level contingency planning approach that involves bank employees at all levels of the recovery planning process. This unique and practical method enables banks to develop extremely detailed recovery plans that offer concise objectives for planning, testing, and executing plans that prepare staff to respond to a variety of incidents. Centurion identifies the key functions of each department and meticulously evaluates the workflow, work processes, and resource components of those business functions to develop a customized plan based on a bank's unique needs. Centurion Business Continuity Planning also enables business unit managers to use process documentation tools to create procedure manuals, job descriptions, inventory and supplier cross-references, and training materials in addition to recovery plans.

Business Continuity Plan Review – Business dynamics vary over time, and it is important to periodically address how specific business needs have changed. This service provides detailed, independent assessments of existing disaster recovery plans. This auditing service assists banks by offering a professional opinion on the content, structure, and overall reliability of the business continuity plan and provides expert documented opinions, specific instructions, and specific recommendations to improve the plan. This service also identifies any enhancements required to support operational changes, and helps ensure compliance with dynamic regulatory requirements.

After a plan is reviewed, Centurion's consultants send the bank a plan review assessment and conducts a conference call with senior management to discuss the results of the review and the steps needed to improve the business continuity plan. Banks can implement the necessary plan enhancements themselves or enlist Centurion to implement the required enhancements.

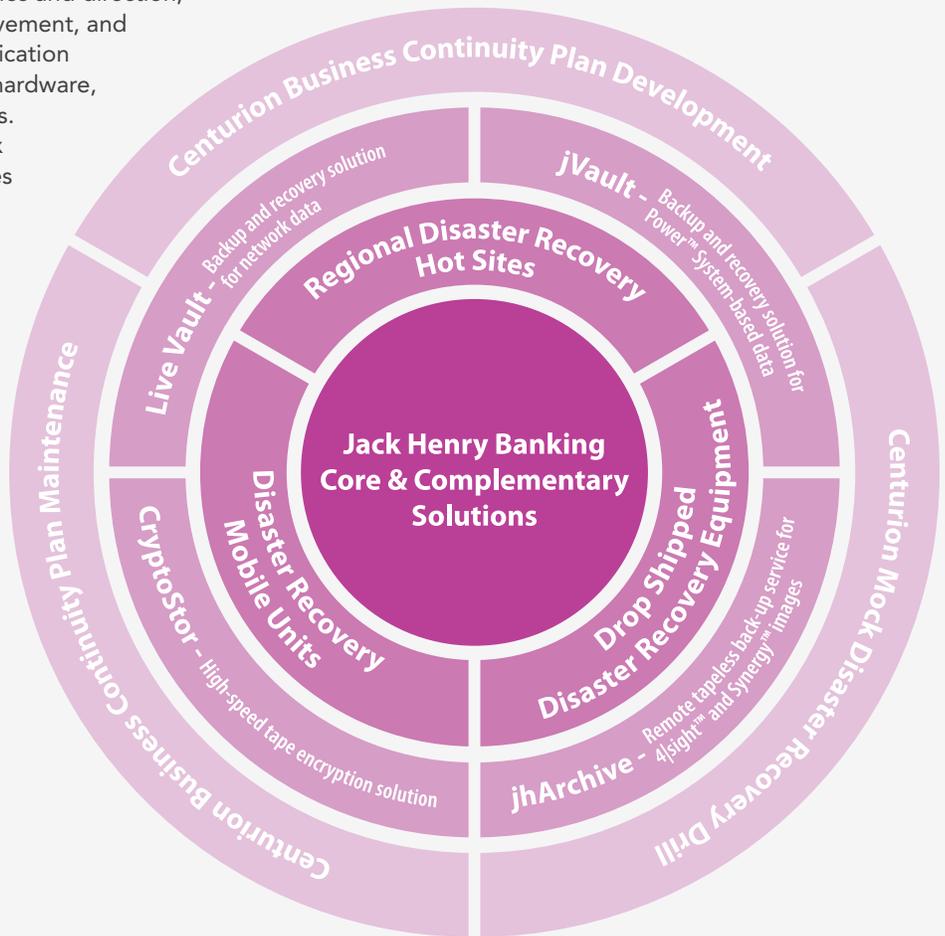
TEST YOUR PLAN'S EFFECTIVENESS ...

Centurion's Mock Disaster Drill provides banks with practical guidance and preparedness for worst-case scenarios that can cause significant business disruptions. Developed and facilitated by industry experts, the Mock Disaster Drill allows banks to develop or enhance their business continuity plan to protect assets, customers, and employees.

Participating in this dynamic, role-playing exercise provides banks with a unique level of awareness regarding the stability and readiness of their continuity plan. The Mock Disaster Drill is an excellent way to measure a bank's ability to recover. It is a must for CEOs, IT officers, operations and security officers, as well as other senior level management personnel who will be immediately involved in dealing with any disaster situation and response plan. The Mock Disaster Drill validates what banks are doing right, and reveals critical areas where they can improve their disaster recovery plans.

STAY ON TOP OF YOUR NEEDS ...

Centurion also provides ongoing plan maintenance services. These ongoing services provide regular updates based on changes within a bank's structure involving areas such as corporate strategies and direction, department restructuring, personnel movement, and changes to the information and communication systems infrastructure such as software, hardware, network, voice, and data communications. Centurion reviews all plan elements in six phases, and performs a series of exercises and tests to help ensure that the updated plan adequately supports dynamic bank operations.



WHAT IT DOES:

- Encompasses the restoration of banks' core and complementary solutions.
- Provides customized, enterprise-wide business continuity plans that identify and document mission-critical business functions, and establish the procedures required to restore each function's operation.
- Utilizes a function-level contingency planning approach that involves bank employees at all levels in the recovery planning process.
- Provides multitier, customized plans that efficiently support bank-specific contingency planning requirements.
- Offers an auditing service for banks that would like professional opinions on the content, structure, and overall reliability of an already-existing business continuity plan.
- Provides plan maintenance services that offer ongoing reviews and updates based on changes within a bank's structure.
- Offers the Mock Disaster Drill which provides banks with practical guidance and preparedness for worst-case scenarios that can cause significant business disruptions.
- Leverages Centurion's proven best-practices methodology.
- Leverages the industry, business continuity, and systems expertise of Centurion's professional consultants.

WHAT IT DOES FOR YOU:

- Helps ensure disaster preparedness by enabling banks to systematically restore their operational infrastructures in the event of temporary business interruptions or catastrophic disasters.
- Expedites the resumption of bank operations.
- Helps ensure compliance with pertinent regulatory requirements.
- Minimizes customer inconvenience and promotes loyalty.

Each Centurion service is provided by professional consultants who leverage the industry, business continuity, and systems expertise necessary to support disaster preparedness, expedite the resumption of bank operations, and minimize customer inconvenience.