



## Centurion Disaster Recovery<sup>®</sup>

### Disaster Recovery Services for Core and Complementary Solutions

*If your bank isn't prepared for the unexpected, it could lose mission-critical data as a result of natural disasters, human errors, hardware failures, power outages, or even pandemics. Centurion Disaster Recovery supports the recovery of your IT infrastructure within a defined time frame and with minimal data loss.*

## If Disaster Strikes, is Your Mission-Critical Data Protected?

### BUSINESS VALUE

- Save Money
- Improve Operations
- Reduce Risk

### COMPATIBILITY

- SilverLake System®
- CIF 20/20®
- Core Director®

- *Centurion provides the value-added benefit of sophisticated disaster recovery services developed and delivered by financial, technology, and security experts.*

### IT WORKS LIKE THIS ...

Centurion Disaster Recovery supports Jack Henry Banking's core and complementary solutions with disaster recovery services that help minimize the impact of unexpected business interruptions. When a bank faces environmental or functional challenges, Centurion seamlessly relocates operations to a high-performance disaster recovery center that mimics the bank's infrastructure, mission-critical transaction processing capabilities, and communication networks until they can be fully restored. These disaster recovery services also help ensure compliance with pertinent regulatory requirements and leverage a best practices methodology based on more than 20 years of experience in providing disaster recovery services exclusively for financial institutions.

### TRUST YOUR OPERATIONS TO THE DISASTER RECOVERY EXPERTS ...

When a disaster or business interruption occurs, well-trained disaster response teams comprised of key bank personnel and members of Centurion's expert staff come together at the designated disaster recovery center during the recovery period.

Recovery services minimize potential business interruptions and inherent risks, seamlessly protecting banks against disasters by supporting all key business processes. Centurion provides the value-added benefit of sophisticated disaster recovery services developed and delivered by financial, technology, and security experts.

### REST EASY THAT YOU'LL BE DOING BUSINESS AS USUAL ...

Each disaster recovery center is staffed by technical experts with proven working knowledge of Jack Henry Banking's software solutions, core and peripheral hardware platforms, and bank operations. Centurion's strategically located, regional disaster recovery centers are fully equipped with the technology platforms and redundancies necessary to mirror the operational infrastructures of diverse banks and to recreate unique business environments.

Centurion's professional staff can assist each bank with conducting rigorous annual testing of its disaster recovery plan and processes, and makes any necessary updates or modifications.

### **GET THE JOB DONE NO MATTER WHERE DISASTER STRIKES ...**

Centurion provides mobile units that can be dispatched to bank sites as an alternative to relocating to a regional disaster recovery center. Each mobile unit is designed to replicate computer room and office environments, eliminating the need for employees to travel. Multiple mobile recovery centers can be connected to accommodate more than 150 employees. This service provides on-site technical assistance and can be fully operational within 24 to 48 hours of initial disaster notification.

### **HELP IS ON THE WAY ...**

Centurion can also drop ship equipment to a bank's location of choice. Within as little as 12 hours of notification, Centurion can deliver pre-configured hardware such as desktop computers, servers, and networking equipment. Banks can declare the full or partial list of contracted hardware depending on the extent of the disaster. This service also provides on-site technical assistance to help with the recovery effort, as well as a 24-hour help desk to answer hardware questions.

**WHAT IT DOES:**

- Provides production-proven disaster recovery solutions for core processing and complementary systems.
- Provides fully equipped regional disaster recovery centers that can recreate banks' specific operating environments.
- Offers access to industry and technical experts with working knowledge of software solutions, core and peripheral hardware platforms, and bank operations.
- Provides mobile units as alternatives to temporarily relocating operations to a regional disaster recovery center.
- Offers banks the option to have pre-configured hardware such as desktop computers, servers, and networking equipment drop shipped within as little as 12 hours of notification.
- Facilitates annual testing and updates of bank-specific disaster recovery plans.
- Helps ensure compliance with pertinent regulatory requirements.

**WHAT IT DOES FOR YOU:**

- Provides disaster recovery services developed exclusively for banks.
- Helps safeguard banks of all sizes against disasters.
- Minimizes potential business interruptions and the related financial losses.
- Reduces the customer inconvenience caused by unavoidable business interruptions.
- Leverages a best-practices methodology based on more than 20 years of experience providing disaster recovery services.
- Offers banks the convenience of multiple disaster recovery options.
- Serves as an effective customer attraction and retention tool by offering peace-of-mind to existing and potential bank customers.

Download the comprehensive white paper *Calming the Storm of Unpredictability: Taking Charge of Business Continuity and Disaster Recovery Planning* at [www.jackhenrybanking.com/centurionwhitepaper](http://www.jackhenrybanking.com/centurionwhitepaper).

For more information about Jack Henry Banking®, or to schedule a demonstration or talk to an existing user, email [askus@jackhenry.com](mailto:askus@jackhenry.com), call 417-235-6652, or visit [www.jackhenrybanking.com](http://www.jackhenrybanking.com).