



JHA Electronic Statements – Interactive™

Electronic Generation and Delivery of Customer Communications

JHA Electronic Statements – Interactive enables your customers to receive electronic statements, notices, and other communications as encrypted e-mail attachments. It's a faster, more secure, and more convenient alternative to paper ... and a more responsible one, too.

Deliver Statements, Notices, and Other Communications Directly to Your Customers Electronically.

BUSINESS VALUE

- Save Money
- Improve Operations

COMPATIBILITY

- SilverLake System®
- CIF 20/20®
- Core Director®
- *JHA Electronic Statements – Interactive™ provides banks and their customers with centralized electronic statement archival and retrieval.*
- *With JHA Electronic Statements – Interactive, customers can access statements, view notices, and receive promotional messages through embedded links delivered securely to their inboxes.*

IT WORKS LIKE THIS ...

JHA Electronic Statements – Interactive is Jack Henry Banking’s premier electronic statement delivery solution that leverages a “push” communication strategy to distribute bank-branded customer communications as encrypted e-mail attachments with embedded links to the appropriate online banking function. Customers can receive statements, notices, and targeted promotional messages through embedded links delivered securely to their inboxes. Each transmission is automatically converted from its native format into universally accepted PDFs designed to reflect bank-branded documents. This innovative system initiates interactive online banking functions, streamlining customer communications. In addition, it offers full compliance with Regulation E and the E-Sign Act, and provides state-of-the-industry anti-phishing security features.

GET UP CLOSE WITHOUT GETTING TOO PERSONAL ...

JHA Electronic Statements – Interactive supports the generation and distribution of a wide variety of electronic customer communications. It can also function as a cost-effective marketing channel that converts traditional statement stuffers or direct mail promotions into electronic product or service promotions. Interactive features of this system bring customers to predefined Web pages through links in online messages. Document types customers can elect to receive electronically through enrollment in JHA Electronic Statements – Interactive includes:

- Traditional and combined statements
- Overdrafts
- NSF
- Wire Transfers
- Direct Deposits
- CD Maturity
- Tax Forms
- Renewal Notices
- Promotions

JHA Electronic Statements – Interactive provides both banks and their customers with centralized electronic statement archival and retrieval.

SAVE TIME AND RESOURCES USING THE ONLINE CHANNEL ...

JHA Electronic Statements – Interactive increases the use of cost-effective online banking capabilities and generates new, online marketing and revenue opportunities by converting traditional paper-based statements and notices into electronic documents. By supporting distinct customer preferences with the ability to deliver a combination of each, banks can expand their electronic offerings with a high-demand service that improves customer service, convenience, and retention.

This solution also provides a “green” option for customers, an initiative supported by the banking industry.

FULL INTEGRATION MAKES IT EASY ...

JHA Electronic Statements – Interactive is a natural extension of Jack Henry Banking’s NetTeller® Online Banking™ solution. It also operates in conjunction with Jack Henry Banking’s SilverLake System®, CIF 20/20®, and Core Director® core processing solutions and the 4|sight™ and ImageCenter™ check processing platforms. The generation and distribution of electronic statements and notices can also be outsourced to Jack Henry Banking’s OutLink Data Centers™.

In addition to JHA Electronic Statements – Interactive, Jack Henry provides the base-level Electronic Statements system that leverages a “pull” communications environment to provide customers with e-mail notifications of statement availability. The e-mail notifications contain an embedded link that provides direct access to the bank’s Internet banking site.

This solution provides a “green” option for customers, an initiative supported by the banking industry.

WHAT IT DOES:

- Generates secure, interactive electronic statements using a “push” electronic communications strategy.
- Enables bank-branded customer communications to be distributed as encrypted e-mail attachments with embedded links to the appropriate online banking function.
- Supports the electronic delivery of documents including statements with check images, notices, targeted promotions, and other customer communications.
- Provides a cost-effective marketing channel that converts traditional statement stuffers or direct mail promotions into electronic product/service promotions.
- Accepts print stream data files in their native form and automatically converts them into encrypted PDF files.
- Generates customized PDF documents that match the design of bank-branded documents, customer communications, and marketing materials.
- Supports distinct customer preferences with the ability to receive electronic documents, traditional paper-based documents, or both.
- Provides an easy-to-use customer enrollment process available on the bank’s Internet banking Web site.
- Provides both banks and their customers with centralized electronic statement archival and retrieval.
- Provides state-of-the-industry anti-phishing security features.
- Helps ensure full compliance with Regulation E and the E-Sign Act.

WHAT IT DOES FOR YOU:

- Enables banks to expand their electronic offerings with a high-demand service that improves customer service, convenience, and retention.
- Increases the use of cost-effective online banking capabilities.
- Generates new online marketing and revenue opportunities.
- Reduces labor, printing, and postage costs.
- Eliminates mail system delays for document delivery.
- Offers customers a “green” alternative to traditional paper statements.

JHA Electronic Statements – Interactive supports the generation and distribution of a wide variety of electronic customer communications.