



*jha*Enterprise Notifications System™

Standard and custom alerts and notices utilizing
a single approach across multiple products

Gain a single approach to sending email or text alerts across multiple Jack Henry products. Access recipient alert templates through a convenient Enterprise Notifications System Portal and streamline and simplify your bank's notifications process.

jhaEnterprise Notifications System

Standard and custom alerts and notices utilizing a single approach across multiple products

BUSINESS VALUE

- Improve Operations

COMPATIBILITY

- SilverLake System[®]
- CIF 20/20[®]
- Core Director[®]

IT WORKS LIKE THIS ...

The *jhaEnterprise Notifications System* from Jack Henry Banking[®] provides a single approach to sending email or text alerts across participating Jack Henry products. Your bank can easily access recipient alert templates via a convenient Enterprise Notifications System Portal and customize product alerts and notices based on your intended audience. Your customers, in turn, receive a consistent experience and look to the alerts they receive from your bank.

Working in tandem with *jXchange™* and the Enterprise Event System (EES), the *jhaEnterprise Notifications System* is a multi-tenant solution that is cloud-based and hosted by Jack Henry.

VALUABLE AUTOMATION AND CONVENIENCE ...

The *jhaEnterprise Notifications System* does not require additional hardware for your bank. It also provides for communication through email that enables customer feedback. The system can even account for CanSpam compliance in certain scenarios.

SEAMLESS INTEGRATION ...

jhaEnterprise Notifications System integrates with the Vertex Teller Automation System™ and 4|sight™, with the ability to accommodate additional notification channels like iPay Solutions™, Yellow Hammer™, and others in the future.

WHAT IT DOES:

- Provides a single approach to sending product email or text alerts.
- Works in combination with *jXchange™* and the Enterprise Event System (EES).
- Cloud-based and hosted by Jack Henry & Associates.
- Is a multi-tenant solution.
- Compatible with SilverLake System, CIF 20/20, and Core Director core solutions.

WHAT IT DOES FOR YOU:

- Enables you to receive notifications across multiple channels.
- Provides a feedback loop to help you better understand responses from alert recipients.
- Accounts for CanSpam compliance in certain scenarios.
- Allows you to customize notifications for your customers – lets you take an alert template and make it your own.
- Requires no new hardware or direct licensing.
- Is a non-business application, acting as a middleware solution, similar to *jXchange*.
- Works across your entire enterprise.
- Alerts span multiple Jack Henry products with the ability to add more in the future.

The jhaEnterprise Notifications System streamlines the alert process and improves operations, helping banks better understand product notices enterprise-wide as well as customize the way they want to communicate with their customers.