



*jha*Enterprise Workflow™

Automated Multi-Step Business Processes

*Simplify multi-step business processes with jhaEnterprise Workflow.
This Jack Henry Banking® solution revolutionizes enterprise-wide
workflow by automatically routing tasks to groups and individuals
based on availability, rotation, and permission levels.*

Would you like to increase your staff's efficiency by defining, automating, and measuring routine tasks?

BUSINESS VALUE

- Save Money
- Improve Operations
- Reduce Risk

COMPATIBILITY

- SilverLake System®
- CIF 20/20®
- Core Director®

IT WORKS LIKE THIS ...

jhaEnterprise Workflow simplifies business processes by fully automating, streamlining, and standardizing any procedures that involve multiple steps, individuals, groups, departments, and systems. It supports virtually any process that is performed with a series of consistent steps; automatically routing assignments based on established credentials, permission levels, and availability, and strictly enforcing established approval processes.

Within this deeply-integrated application, specific assignments are automatically routed to designated recipients, improving enterprise-wide productivity and effectiveness, streamlining operations, supporting better-informed and timelier decisions, and enhancing customer service and responsiveness.

Bank managers can easily monitor workflow progress, and system administrators can view all active workflows, the status of each, and make appropriate adjustments all from one intuitive screen.

IMPROVE EFFICIENCY ...

By automating multi-step business processes via *jha*Enterprise Workflow, the need for time-consuming manual tasks and redundant data entry is eliminated – providing banks with a streamlined, cost-effective way to reduce operational risk and expense.

*jha*Enterprise Workflow is an innovative solution that generates material operating efficiencies, enhances customer service and convenience, and streamlines information access distribution; and because this solution is developed and maintained by Jack Henry's Integration Development Group, *jha*Enterprise Workflow reduces labor, operating, and maintenance costs.

PROFESSIONAL CONSULTING SERVICES ...

*jha*Enterprise Workflow consultants are available to banks to help them better leverage the integration touchpoints within the solution. Consultants work with key personnel to build out and formalize business processes for *jha*Enterprise Workflow so that one consistent solution is presented to banks' staff – the end-user.

WHAT IT DOES:

- Automates and streamlines multi-step business processes that involve multiple tasks, steps, individuals, groups, departments, and systems.
- Supports virtually any business process that can be performed with a series of consistent steps.
- Supports tasks and processes that must be performed in multiple applications.
- Routes assignments to individuals, groups, or departments based on credentials and permission levels, availability, and the rotation of assignments.
- Enforces credentials and permission levels for each automated process.
- Automates the required approval process for each automated process.
- Maintains audit trails for every automated business process.
- Enables bank managers to monitor workflow progress.
- Enables system administrators to view all active workflows, the status of each, and make appropriate adjustments.
- Leverages the standard Jack Henry & Associates integration framework allowing easy and secure access for new solutions to become a part of the jhaEnterprise Workflow solution.

WHAT IT DOES FOR YOU:

- Supports dynamic operating environments and evolving business processes.
- Expedites responses to changing regulatory requirements with the ability to immediately update bank-wide business processes.
- Eliminates time-consuming, labor-intensive, error-prone manual tasks and the redundant data.
- Improves staff productivity and reduces labor requirements.
- Generates material operating efficiencies, eliminates operational redundancies, and reduces operating costs.
- Reduces operational risks.
- Enables banks to enhance customer service and responsiveness.
- Provides one fully integrated end user solution that supports diverse operating environments and multiple products and services.

With this low-cost, high-value solution, a bank can cost-effectively improve staff efficiency.