



Symantec™ Hard Tokens

Identity Authentication Hard Token Solution for Online Transactions

Internet banking has become a high-profile, mission-critical channel for most banks. So ensuring the security of your online banking site and the growing number of customers that use it has never been more important. Symantec Hard Tokens (formerly known as VeriSign® Hard Tokens) complement the robust security features that reside within multifactor authentication and Jack Henry Banking®'s NetTeller Online Banking™ solution to bring another layer of protection to your customers' everyday transactions.

Protect Your Internet Banking Customers With an Additional Layer of Dynamic Security

BUSINESS VALUE

- Reduce Risk

COMPATIBILITY

- SilverLake System®
- CIF 20/20®
- Core Director®

IT WORKS LIKE THIS ...

Symantec Hard Tokens provide your retail and business customers with an additional layer of dynamic security for online banking transactions. These high-tech hard tokens support your customers with an enhanced level of protection that exceeds the security offered by multi-factor authentication alone. Customers access NetTeller by entering the token code following their existing login credentials. The result is a unique, one-time-use access code that positively authenticates identity and only permits access to NetTeller if the code is validated.

IT'S EASY AND SECURE ...

Symantec Hard Tokens are user-friendly and secure, providing the simplicity of using a password but with a higher level of protection. This solution also provides a simple and secure activation feature for your customers. After customers receive their token devices from your bank, or via mobile or desktop download, they can register the devices using an online self-enroll feature that provides step-by-step guidance through the registration process. This solution enhances customer loyalty and retention by giving them the peace-of-mind that their financial data is safe and secure, and protects your bank from financial and reputational losses associated with fraud.

IT'S INTEGRATED AND EASY TO MANAGE ...

Symantec Hard Tokens are fully integrated with Jack Henry Banking's NetTeller Online Banking solution. This solution also requires no back-end technology to manage – implementation is easy, and day-to-day management is worry-free for your bank.

IT'S RELIABLE AND SUPPORTED BY EXPERTS YOU CAN TRUST ...

Symantec Hard Tokens are engineered for disaster tolerance, reliability, and performance. The tokens are subjected to rigorous tests to help ensure that you don't face unforeseeable costs associated with token failures. And with Symantec and Jack Henry Banking, you can be certain that you're getting the best support in the business, which includes telephone, e-mail, and online support in multiple languages and time zones.

WHAT IT DOES:

- Enables customers to access NetTeller by entering a token code following their existing login credentials.
- Creates a unique, one-time use access code that positively authenticates identity.
- Offers a convenient, online self enroll feature that guides customers through the steps required to register their tokens.
- Provides full integration with Jack Henry Banking's NetTeller Online Banking solution.
- Helps ensure that you don't face unforeseeable costs associated with token failures.
- Offers support services which include telephone, e-mail, and online support in multiple languages and time zones.

WHAT IT DOES FOR ME:

- Supports your retail and business customers with an additional layer of protection for online transactions above and beyond multi-factor authentication.
- Safeguards customers and banks from potentially devastating security breaches and the associated financial and reputational losses.
- Provides the simplicity of using a password, but with a higher level of security.
- Offers simple implementation and management for your bank, minimizing burdens on your internal resources.
- Enhances customer loyalty and retention by giving customers the peace-of-mind that their financial data is secure.