



Synergy eSign™  
Signature Capture Solution

## Synergy eSign™ Signature Capture Solution

### BUSINESS VALUE

- Improve Operations
- Enhance Service

### COMPATIBILITY

- SilverLake System®
- CIF 20/20®
- Core Director®

### IT WORKS LIKE THIS ...

A growing number of banks are saving time and money by replacing inefficient, labor-intensive paper processes with digital signature. Synergy eSign from Jack Henry Banking® is a signature capture solution that electronically captures signatures and permanently and securely embeds them into non-editable and auto-indexed PDF files. It provides all the features you'll need while ensuring security and convenience for your customers.

The Synergy eSign module of Synergy Enterprise Content Management™, powered by IMM, supports multiple signatories at separate locations. eSign helps eliminate the time and resources required to scan, copy, and file paper documents. It improves ROI through enhanced process efficiency.

### IT'S USER-FRIENDLY AND SECURE

Adding electronic signature capture to the transaction process is virtually transparent. Synergy eSign can be used in any business transaction using electronically captured documents, such as customer applications, share account or loan documents, insurance enrollment, and more.

Once finalized, the auto-indexed signed electronic documents are filed in an image repository. At this point, the signature has been permanently "burned" into the document and cannot be altered, removed, or transferred to another document.

### NEXT-LEVEL CONVENIENCE

The Synergy eSign application adds the convenience of the electronic signing directly from an Apple® iPad® or Microsoft® Windows® tablet device. The product offers greater mobility to employees and document signers by cutting them loose from wired signature pads. These devices also make signing convenient by displaying the document directly to customers, eliminating the clumsy process of turning desktop monitors around for review. Banks can lower costs by eliminating the printing of documents and by replacing signature pads.

### PROVIDE THE ABILITY TO SIGN DOCUMENTS ANYWHERE

Synergy eSignWeb™ is an add-on module that captures electronic signatures via the web and includes secure document delivery. This gives customers the ability to securely sign documents anywhere there's a web connection. Synergy eSignWeb expands their geographical reach to capture and retain more business. You can quickly and confidently send lending, customer service, and trust documents to customers, law offices, or business partners.

## **POWERFUL INTEGRATION AND INCREASED ROI**

Synergy eSign integrates directly with Jack Henry Banking to create a powerful solution that fully automates the electronic transaction lifecycle. For banks interested in the ROI benefits of deploying Synergy eSign throughout the enterprise, there are two integration options.

One option is through the Synergy eSign print driver, which comes standard with the product. This driver allows for virtually any business system that prints documents using the standard PostScript page description language to submit documents to Synergy eSign using the print interface.

For added integration, banks can license the Synergy eSign Integration Module™. This module uses open architecture and industry-standard tools to enable external systems like account opening platforms, LOS systems, and workflow products to send documents to Synergy eSign for signature capture. It can also return the signature status of documents to a calling application.

## **IMPROVES OPERATIONS AND SAVES MONEY**

When used as part of the Synergy document management process, eSign expedites business processes and improves productivity by making executed documents and contracts readily available for network or internet access. Synergy eSign keeps documents in electronic form, eliminating the need to produce, process, scan, or index paper documents. You can reduce operating expenses and shrink the time typically required for online document availability from days to minutes.

The platform enables institutions to securely capture, retrieve, store, and distribute report data, electronic documents, and check images. This solution supports virtually all types of electronic information, including reports, scanned images, PDFs, photos, sound files, application documents such as Microsoft Office, Microsoft Word, and Microsoft Excel®, and essentially any electronic file that is in an industry-standard format.

Synergy eSign generates material operating efficiencies, expedites research, enhances service and convenience, streamlines information access and distribution, and reduces labor, postage, and operating costs while providing an environmentally friendly alternative to paper records.

eSign is part of the Synergy Enterprise Content Management™ suite, which can be installed in-house, or operated through its software-as-a-service Synergy Express™ offering.

**WHAT IT DOES:**

- Enables customers to sign electronic documents and have their signatures securely digitized and embedded into non-editable and auto-indexed PDF files. eSignWeb adds the ability to sign documents anywhere the internet is available.
- Provides an electronic signature for digital documents such as customer applications, share account or loan documents, insurance enrollment, and more.
- Displays the signed document on-screen, allowing it to be reviewed before final acceptance.
- Stores the indexed data and files of the signed electronic documents in an image repository.
- Permanently “burns” the signature into the document and prevents it from being altered, removed, or transferred to another document.
- Captures documents at the time of transaction, which can reduce delays to online availability from days to minutes.
- Allows executed documents and contracts to be readily available via network or internet.

**WHAT IT DOES FOR YOU:**

- Eliminates the time and resources required to scan or copy paper documents that require signatures or initials.
- Improves overall ROI through enhanced process efficiencies.
- Eliminates paper files and records and the need to process documents.
- Expedites business processes and improves productivity.
- eSignWeb saves delivery costs as well as time when the customer is not available locally.