



Synergy ID Scan™

Automated Card Scanning

If you're still capturing ID information by manually entering data, take a closer look at Synergy ID Scan. This innovative module of Jack Henry Banking's Synergy Enterprise Content Management (ECM) suite automates ID scanning and the associated workflow and enables your bank to save time, improve accuracy, and enhance customer service.

An Easier Way to Capture and Store Identification Information

BUSINESS VALUE

- Save Money
- Improve Operations
- Reduce Risk

COMPATIBILITY

- SilverLake System®
- CIF 20/20®
- Core Director®

IT WORKS LIKE THIS ...

Synergy ID Scan leverages state-of-the-art scanning devices to accurately capture, index, and archive a variety of personal identity cards including licenses, passports, and medical cards. The contextual information retrieved from the initial scan can be cross-referenced with related scanned items, enhancing content storage and retrieval capabilities.

ELIMINATE ERRORS ...

Synergy ID Scan simplifies business processes, automates workflow, and reduces the errors generated in manual processes. By automating the scanning function, Synergy ID Scan eliminates time wasted on manual data entry and helps ensure customer profiles are accurate at the point of entry.

SEARCH AND SORT WITH EASE ...

Synergy ID Scan offers a simple and intuitive scanning process, capturing both sides of customer ID cards with ease. Contextual information like names and ID numbers are extracted from cards and transferred to an archive for accurate data management. If a card doesn't fill all OCR fields, users can manually edit a profile to support proper indexing. This versatility enables users to add, delete, and edit the index

information as necessary before documents are filed.

Synergy ID Scan's archival capabilities help ensure that documents are easily retrievable. This solution also provides extensive export capabilities, allowing banks to export customer data to other applications.

RELY ON PROVEN HARDWARE ...

This easy-to-use modular application integrates Card Scanner Solutions' (CSSN) idScan into Synergy, utilizing the sheet-fed and flatbed scanners that are supported by the CSSN Scanshell interface. Synergy ID Scan is available in both the desktop and browser (BAC) clients, and the scanners are USB and do not require additional external power to operate.

WHAT IT DOES:

- Integrates Card Scanner Solutions' ID Scan into the Synergy suite.
- Automates the capture of ID card images and text.
- Provides easy data extraction and indexing.
- Scans a variety of personal ID cards such as driver's licenses, identity cards, passports, medical cards, green cards, and more.
- Extracts contextual information such as ID number, first name, and last name from supported cards and uses it to populate an indexing dialog.
- Allows users to add, delete, or otherwise edit extracted index information as necessary.
- Offers extensive export capabilities.

- Supports both the desktop and BAC clients.
- Operates through USB and requires no additional external power.

WHAT IT DOES FOR YOU:

- Increases productivity and improves operational efficiency through additional automation.
- Reduces the likelihood of errors generated by manual processes.
- Eliminates wasted time formerly spent on manual entry of customer information.
- Provides intuitive functionality that is simple for users to learn and operate.
- Enhances customer service quality.

For more information about Jack Henry Banking®, or to schedule a demonstration or talk to an existing user, email askus@jackhenry.com, call 417-235-6652, or visit www.jackhenrybanking.com.