Synergy Reports™
A Better Way to Manage Your Enterprise-Wide Reports

In today’s complex business environment, it’s important that you have access to the reports and report-based data you need when you need them. Streamline reporting functions while responding more quickly and efficiently to customers and examiners with Synergy Reports, the sophisticated report capture and retrieval module of the Synergy Enterprise Content Management™ (ECM) solution. Keep reading to learn more about Synergy Reports and its integrated modules.
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IT WORKS LIKE THIS …
Synergy Reports leverages enterprise report management (ERM) technology to fully automate capture, archival, and retrieval functions while creating a centralized warehouse of all archived reports, statements, and notices. Users can administer, manage, and retrieve content using a single point of entry, which improves staff efficiency and helps protect the security of documents. Synergy Reports’ built-in security system allows quick report access to authorized personnel via the Internet, LAN, or WAN.

PRESERVE REPORTS IN THEIR ORIGINAL FORM …
This robust module accepts output from Jack Henry Banking’s core and complementary solutions and most business applications and mainframe systems. Synergy Reports provides cut and paste capabilities that enable easy content exporting into Microsoft® Word and Excel® documents, e-mails, and form letters with the ability to print, fax, or e-mail report data from the client applications. This module leverages standard Windows® interfaces to identify each archived report, and helps ensure data security and integrity by providing access to reports with all original data remaining intact.

ENHANCE DATA PRESENTATION …
Synergy Reports offers a wide variety of features that enhance data presentation, including the ability to call attention to specific report elements with annotations such as highlights, arrows, stamps, and text boxes.

USER-FRIENDLY DATA RETRIEVAL …
Synergy Reports provides immediate retrieval of stored reports via desktop, browser client, or API and returns search results in a “hit list” format. It then enables users to save retrieved information to folders or print, export, fax, or start a workflow. This intuitive solution also provides the ability to open related information with a single mouse click using the WorldLinks feature.

ADD-ON MODULE
Synergy DataMart™ is an add-on module to Synergy Reports that leverages the industry’s leading database management applications to revolutionize the way you extract and import COLD (computer output to laser disk) report data. This module offers a flexible and customizable way to access the documents or exact document excerpts that you need, when you need them. Synergy DataMart enables you to customize templates to retrieve information based on your needs, and take advantage of automated extraction to get near-real-time data as new documents are loaded. Whether you need a few lines of a single report page or hundreds of pages of multiple reports, Synergy DataMart streamlines the data retrieval and seamlessly imports it into data mining solutions.
Synergy Reports is compatible with the following productivity modules that can enhance the functionality of your Synergy ECM platform.

**SYNERGY POWERSEARCH™**
Find exactly what you are looking for with the Synergy PowerSearch productivity module. Synergy PowerSearch empowers users to search report data, scanned images, electronic documents, and check images using free form, natural language. This sophisticated module performs exact content searches or searches that locate document content containing the desired words, keywords, phrases, sentences, paragraphs, or variations without using Boolean operators, index values, or complex queries. Synergy PowerSearch is not limited to searching Synergy alone. This module searches documents and files located in accessible local or network directories outside of the Synergy system as well – a feature that is unmatched by competitive solutions.

- Users can administer, manage, and retrieve content using a single point of entry, which protects the security of documents and saves time in the process.

**SYNERGY WORKFLOW MANAGEMENT™**
Your days are busy enough without adding the burden of managing granular workflow tasks to the mix. Synergy Workflow Management simplifies enterprise-wide workflow by directly routing documents to appropriate decision makers and key personnel. It automates business processes, streamlines business practices, reduces operating expenses, and improves response times at the customer service level. Synergy Workflow Management adjusts to the business processes you are accustomed to, adapting the technology to your business rather than forcing your processes into a pre-defined mold. Creating new workflows is easy with a drag-and-drop interface that can mirror existing processes and speed automated workflow design.

**SYNERGY EDISTRIBUTION™**
Synergy eDistribution improves operating efficiency and productivity by automating the scheduling and electronic delivery of reports, documents, and notices internally and externally. This sophisticated solution leverages a fully automated scheduling system to support both one-time and recurring distributions. Electronic documents can be delivered as attached PDFs (optionally encrypted) or as e-mail notifications of document availability with a link to the customer’s Internet site. This solution also supports HTML-based e mail content, providing enhanced presentation. Synergy eDistribution serves as a powerful communication channel for both employees and customers.
SYNERGY API INTEGRATION TOOLKIT™
Make your content easily accessible for you and your customers. The Synergy API Integration Toolkit is a flexible, easy-to-use productivity module that enables your bank to quickly access Synergy data and integrate that data with existing applications. This parameter-driven module leverages open architecture and industry-leading integration tools to enable existing key applications, such as teller platforms, Internet services, and third-party databases, to seamlessly access the reports, documents, and check images stored in Synergy. It enables banks to expand their Internet services by providing customers with online access to Synergy content including account statements, notices, and check images. This module empowers banks to control what content is available for Internet access, and operates independently of “click charges” for viewing customer data.

The Synergy Enterprise Content Management (ECM) platform enables banks to securely capture, retrieve, store, and distribute electronic documents, check images, and report data. This sophisticated solution supports virtually all types of electronic information, including reports, scanned images, PDFs, photos, sound files, application documents such as Microsoft Office Word and Excel, and essentially any electronic file that is in an industry standard format. The ability to create a secure, central document repository with immediate desktop delivery of archived documents improves enterprise-wide productivity and effectiveness, streamlines operations, supports better-informed and timelier decisions, and enhances customer service and responsiveness. Jack Henry Banking supports diverse operational environments with the ability to seamlessly install ECM functionality in-house, or deliver key components through its software-as-a-service (SaaS) Synergy Express offering.

Image and data conversion solutions from ProfitStars®
Enterprise Conversion Solutions encompass extremely reliable and affordable image and data conversion solutions that enable banks to reduce the costs required to maintain legacy data archives or merger and acquisition data. This solution converts images and data from antiquated check images, document images, COLD, and signature card solutions to state-of-the-art and more cost-effective platforms. As an alternative, images and data can be maintained for ongoing research and printing.

ECS Web is a secure, outsourced storage solution for converted check image, document image, and COLD report data in a completely Web-based retrieval system. It offers online research and printing of legacy or acquisition data which is stored and hosted by ProfitStars in one low-cost online archive. ECS Web offers the most efficient, effective way to maintain legacy data and is less expensive than importing legacy data into banks’ go-forward, tier-one mainframe or core system. It helps banks meet compliance standards while offering simple and secure access to data in any format via the Web.

For more information about Synergy Reports, to schedule a demonstration, or to talk to an existing user, contact us at askus@jackhenry.com.